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**Masters of Library & Information Science**, (August 2012). University of Illinois, Urbana-Champaign, Illinois

Bachelors of Arts in English, (May 2009). University of Illinois, Urbana-Champaign, Illinois

# **WORK EXPERIENCE**

#### **Reference and Instruction Librarian**

September 2013-present

Bronx Community College; Bronx, NY

Design and implement library information literacy sessions for courses in all campus departments

Subject liaison for Art and Music department

Created and implemented library assessment study

Provides in person and virtual reference support to a wide range of students and faculty

### Academic Hourly: Visiting Information Literacy Assistant

August 2012-September 2013

Main Library; University of Illinois, Urbana, IL

Instructional design for LibGuide

Instruction for library staff

Library retreat notes

Creates online learning objects, maintain and develop website content

### Academic Hourly: Visiting Reference & Instruction Assistant

August 2012-September 2013

Main Library; University of Illinois, Urbana, IL

Provides direct reference services to users in person, and through digital means

Provides individual, classroom, and group instruction in library services and procedures

Teaches search strategies, and the evaluation and use of information resources

Creates online learning objects, maintain and develop website content

## Research Assistant to Prof. Bonnie Mak

Summer 2012

GSLIS, University of Illinois, Urbana, IL

Research and write peer-reviewed article

Prepare paper and presentation for international conference

Develop creative scholarly outputs that include gallery and multimedia exhibitions

#### Instructional Services Graduate Assistant: Reference Research and Scholarly Services

Fall 2010-Summer 2012

Main Library; University of Illinois, Urbana, IL

Teach library instruction course

Train librarians and graduate students 'Libguide' proficiency

Create and present multimedia library instruction resources

## Reference Graduate Assistant: Reference Research and Scholarly Services

Fall 2010- Summer 2012 Main Library; University of Illinois, Urbana, IL

Handles reference questions via Email, IM, SMS, phone, and in person

Instruct patrons on searching a variety of scholarly databases

Provide technical support for software use and printing/scanning services

## **Patron Services Assistant: Patron Services Department**

November 2009-2010 Krannert Center for the Performing Arts; University

of Illinois, Urbana, IL

Led tours of facility, coordinated schedules for volunteers

Coordinated events information Delivered outreach information

## **Undergraduate Page: Central Circulation Department**

September 2006-May 2008 Main Library; University of Illinois, Urbana, IL

Utilized Voyager to check items in and out for all patrons

Searched basic bibliographic information for patrons

Retrieved and shelved items for patrons

Instructed patrons about how to navigate library

#### CIVIC ACTIVITIES

#### **Books Sale Coordinator**

Summer 2011 YMCA, Champaign, IL

Organized and managed book organization and volunteer support

### IT Support

Fall 2011 East Saint Louis Park District, East Saint Louis, IL

Built community computer lab in Park District Office

Formatted and Rebuilt donated PCs

Organized and cleaned facilities

#### **Books to Prisoners Volunteer**

Winter 2009 Illinois Independent Media Center, Urbana, IL

Fulfilled book requests to state and federal prisons

#### **Board Member & Social Chair**

Aid Volunteer

September 2007-March 2008 Illini Film and Video Club, University of Illinois Facilitated student film work by supporting individuals' efforts in film making Co-led created campus wide Film festival competition [2007 and 2008] Assisted in the structuring and then restructuring of the club and its activities Facilitated student film work by supporting individuals efforts in film making

Winter 2007 "Lupe" People's Union, Brownsville, Texas Assisted in community awareness for voting rights and social benefits

#### PUBLICATIONS

Bonnie Mak and Julia Pollack. "Book Unbound: An Exploration of the Material Forms of the Codex and Ebook." *Book 2.0*, 2013.

Bonnie Mak and Julia Pollack. "The Performance and Practice of Research in A Cabinet of Curiosity: The Library's Dead Time." *Art Documentation: Journal of the Art Libraries Society of North America*. Vol. 32, No. 2 (Fall 2013), pp. 202-221.

"In Response to My Visit the Museum." *Don Pollack : a search for heroes : Lincoln and the Illinois landscape : paintings.* Abraham Lincoln Presidential Library and Museum. 2003.

## **EXHIBITION PRESENTATIONS**

"A Cabinet of Curiosity: The Library's Dead Time." With Bonnie Mak. February 2012 Figure One Gallery, Champaign, IL Installation on the art and process of research, <a href="http://goo.gl/aq5yl">http://goo.gl/aq5yl</a>

"Universal Standard Encyclopedia." Accepted Knowing: a peer reviewed exhibition.

July 2011 Figure One Gallery, Champaign, IL

Painting, sculpture, performance instillation involving the book history of the Universal Standard Encyclopedia

"The Fixture of Her Eye has Motion in't," a solo performance & painting exhibition May 8 & 9, 2009 Urbana, IL
Senior research exhibition regarding instances of ekphrasis in Shakespearian plays

Three Pieces *Untitled* "Juried Spring Show"

2007 Union Gallery, Urbana, IL

Painting purchased for permanent collection of the university of Illinois

#### PRESENTATIONS

"The Digital Divide and the Elusive Digital Native" discussion leader presentation at "Forward Focus Inspiring Library Innovation"

October 2014

Pollack, Julia. "Fair Images." Bronx Community College Faculty Day, Bronx Community College, New York. May 2014 Sanabria, Jesus, and Julia Pollack. Assessment of Basic Information Literacy Competencies, Learning Objectives and Classroom Efficacy Using Electronic Polling System: "Clickers". CUNY: Reinventing Libraries Reinventing Assessment Conference. Baruch College, New York. 2014

"Ready to Reference: Finding Alternative Online Resources." Roundtable Discussion, ACRL 2013. April 10-13, 2013

http://s4.goeshow.com/acrl/national/2013/profile.cfm?profile name=session&master key=1A3 228CF-F722-5819-F5DE-77738EDE511B&page key=61EC3447-C322-4438-91FD-934E1396E56 D&xtemplate&userLGNKEY=0

"The Curiosity of Cabinetry; Through the Looking Glass of the Librarian." *The Collecting Impulse Graduate Symposium*.

March 8-10, 2013

http://arthist.net/archive/4002

"A Librarian Builds a Box." *Knowledge in a Box: How Mundane Things Shape the World.* With Bonnie Mak.

July 26-29 2012 Kavala, Greece

"The Historian, the Librarian, and their Cabinet of Curiosity." *GSLIS Research Showcase*. With Bonnie Mak.

March 31, 2012 GSLIS, University of Illinois

http://www.lis.illinois.edu/research/showcase/2012abstracts#pr1

"Graphic Design for Librarians." *GSLIS in a Flash: Lightning Talks on Current Research.*October 21, 2011 GSLIS, University of Illinois

http://www.lis.illinois.edu/events/2011/10/21/gslis-flash-lightning-talks-current-research-0

#### AWARDS & GRANTS

### Joseph Rediger Librarian as Humanist Award

2013 Graduate School of Library and Information Science faculty

### **International Travel Award**

2012 Graduate College

University of Illinois, Champaign-Urbana

#### Travel Award

2012 GSLIS

University of Illinois, Champaign-Urbana

## **Grant from the Ernest J. Reece Fund**

2012 GSLIS

## University of Illinois, Champaign-Urbana

## LIBRARY ASSOCIATIONS

ALA American Library Association
ACRL Association of College & Research Libraries
ACRL NY Association of College & Research Libraries New York
LA CUNY Library Association of the City University of New York
Executive Council member
Emerging Technologies Roundtable member

#### RELEVANT SKILLS

final cut (program), exceptional experience [video editing software] voyager (program), experience [Library Catalog System] adobe suite (programs), experience Photoshop, InDesign processing (programming language) html, css (web development), page construction and development libguide (web library content management platform) e-portfolio(digication educational blogging platform) Blackboard Moodle reference managers: RefWorks/Zotero/Mendeley reading competency in French